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## **C.A.S.S. talks about providing support - what do you mean by support?**

***By admin***

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C.A.S.S. has two different types of scheme which provide support:

### 1. Supported accommodation

We provide supported accommodation to offenders and vulnerable single people. The support here is to help people deal with some of the problems that have led to them becoming homeless and help them to prepare for when they leave C.A.S.S. and move on to other accommodation.

Each resident in C.A.S.S. has a support worker (Project Worker) who meets with the resident every week – this can be more often for short periods if there are particular difficulties or problems to sort. The Project Worker will help with the necessary skills to live independently. We do this using a support plan – this is an agreement between the resident and the worker about what needs to be done. If there are problems with which need more specialist help the worker will help the resident to get this from other organizations

### 2. Floating support (visiting support, usually to people in their own homes)

For people living in their own homes we can help deal with a wide range of problems - applying for benefits, dealing with debts, sorting out bills and budgeting, dealing with landlords and repair problems. We also help with any other personal problems which are making it harder to manage in accommodation. We do this using a support plan – this is an agreement between the service user and the worker which sets out what the problems are and what the support might help to achieve.