
Agencies which provide temporary accommodation

By admin

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In some circumstances, Local Authority Housing Advice and Homelessness departments owe a duty to provide temporary accommodation. (For more information about this click on the 'What to do if you think you're homeless' link on the left-hand-side or have a look at the 'Homeless info' section).

- **Local Authority Housing Advice and Homelessness departments**
- Tel; Carlisle; (01228) 817499; out-of-hours or emergencies; (01228) 511061
- Tel; Workington; (01900) 702660; out-of-hours or emergency; (01900) 871080
- Tel; Whitehaven; (01946) 598431 or 598432; out-of-hours or emergency; (01946) 815500
- Tel; Penrith; (01768) 861400/ 81781

Going through your Local Authority is not the only way to access temporary accommodation though. Generally most places can be accessed via referral from various social support agencies and some providers accept self-referrals.

C.A.S.S. offers temporary supported accommodation through the 'Specialist Housing Scheme', the 'Fell House' and 'SMART Projects' and the 'C47 - Young Person's Scheme'. Detailed information of about these schemes can be found in the 'Our Services' section.

- Specialist Housing Scheme
- Tel; Carlisle; (01228) 633651
- Tel; Workington; (01900) 872772
- Tel; Eden; Penrith; (01768) 890948

SMART Project

- Tel; Carlisle; (01228) 597521

- C47 - Young Person's Scheme
- Tel; Carlisle; (01228) 633651

NORTH CUMBRIA

- Abbots Bank (hostel); Penrith
- Run by Impact Housing
- www.impacthousing.org.uk
- Tel; Penrith; (01768) 899623
- A hostel with six on-suite rooms for people between the ages of sixteen and twenty-five.

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- Arnwood House (hostel); Carlisle
 - Run by Impact Housing
 - www.impacthousing.org.uk
 - Tel; Carlisle; (01228) 603278
 - Support is provided to men in a hostel with seven bedspaces and two shared houses, one with three bedspaces, one with two.

- Castlegate Project; Penrith
- Run by Croftlands Trust
- www.croftlands.org
- A range of medium to high level housing related support is provided to people with substance misuse problems in six bed-sits and two adjacent move-on flats; (one location).

- Close Street (hostel); Carlisle
- Run by Impact Housing
- www.impacthousing.org.uk
- Tel; Carlisle; (01228) 549966
- A hostel with eight bedspaces for sixteen to twenty-five year olds who are engaging in training, education or employment.

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- Eden Rural Foyer; Penrith
 - Run by Impact Housing
 - www.impacthousing.org.uk
 - Tel; Penrith; (01768) 861650
 - Fifteen flats for single, young people. In addition to having a need for housing, young people who live at the Foyer must also be willing to engage in training, education or employment.
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- John Street (hostel); Carlisle
 - Run by Carlisle City Council
 - www.carlisle.gov.uk
 - Tel; Carlisle; (01228) 625260
 - A hostel with twenty-one bedspaces for single men with an additional seven bedspaces in an adjoining annex.
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- Lindisfarne Street (hostel); Carlisle
 - Run by Impact Housing
 - www.impacthousing.org.uk
 - Tel; Carlisle, (01228) 592040
 - Nine bedspaces are available for men with varying support needs.

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- London Road (hostel)
 - Run by Carlisle City Council
 - www.carlisle.gov.uk
 - Tel; Carlisle; (01228) 625280
 - Hostel accommodation for up to ten households (approximately twenty-five bed spaces) for families/females.

- Pategill House (hostel); Penrith
- Run by Impact Housing
- www.impacthousing.org.uk
- Tel; Penrith; (01768) 863153
- A hostel with eight rooms for people between the ages of sixteen and twenty-five.

- St James' Road (hostel); Penrith
- Run by Impact Housing
- www.impacthousing.org.uk
- Tel; Carlisle; (01228) 593037
- This hostel is due to open in June 2008 and will offer nine bedspaces to men with generally lower support needs than those typically accessing the other Impact run hostels.

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- Women's refuge (hostel)
 - Run by Carlisle Women's Services (part of Impact Housing)
 - www.impacthousing.org.uk
 - Tel; Carlisle; (01228) 591995; free-phone national domestic violence helpline; 0808 2000 247
 - A seven room refuge for women (and their children) fleeing domestic violence.

WEST CUMBRIA

- Carr Gomm (various properties); Whitehaven
- A national charity providing high quality support and housing services
- www.carrgomm.org.uk
- Tel; Whitehaven; (01946) 592189 / 01229 870113
- The accommodation provided is suitable for people who are homeless, have mental health problems and/ or have a history of drug and alcohol misuse.

- Coates Lane; Whitehaven
- Run by Turning Point
- www.turning-point.co.uk
- Tel; (01946) 691336
- A nine bed residential care home for adults with enduring mental health needs. People are accepted by professional referral only for this scheme.

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- Lowther Street/ Bakewell House (Young Persons Hostels); Whitehaven
 - Run by Whitehaven Youth Community Trust
 - Tel; Whitehaven; (01946) 590590
 - Supported accommodation hostels in the centre of Whitehaven specifically for young people (aged between sixteen and twenty-five). The accommodation is for single young people (no couples or families) and has staff on site twenty-four hours a day. They currently operate a waiting list policy.

- Sandstones
- Run by Stonham
- www.homegroup.org.uk
- Tel; Workington; (01900) 65717
- A Scheme run throughout West Cumbria, which provides both housing and support to people who suffer from mental health issues.

- Stanfield House; Workington
- Run by Turning Point
- www.turning-point.co.uk
- Tel; Workington; (01900) 65737
- A project with twelve bedspaces located on the outskirts of Workington. The project provides residential care for adults recovering from substance misuse problems. There is also a second stage close by with five beds. People can be referred to this service by a professional agency but can also

refer themselves.

- Turning Point Workington Accommodation Project; Workington
- Run by Turning Point
- www.turning-point.co.uk
- Tel; Workington (01900) 669550
- Consists of eight terraced houses and offers housing and support primarily to those with severe and enduring mental health needs.

- The Whitehaven Community Trust, Whitehaven
- Tel; Whitehaven (01946) 590590
- www.whitehavenpottery.co.uk